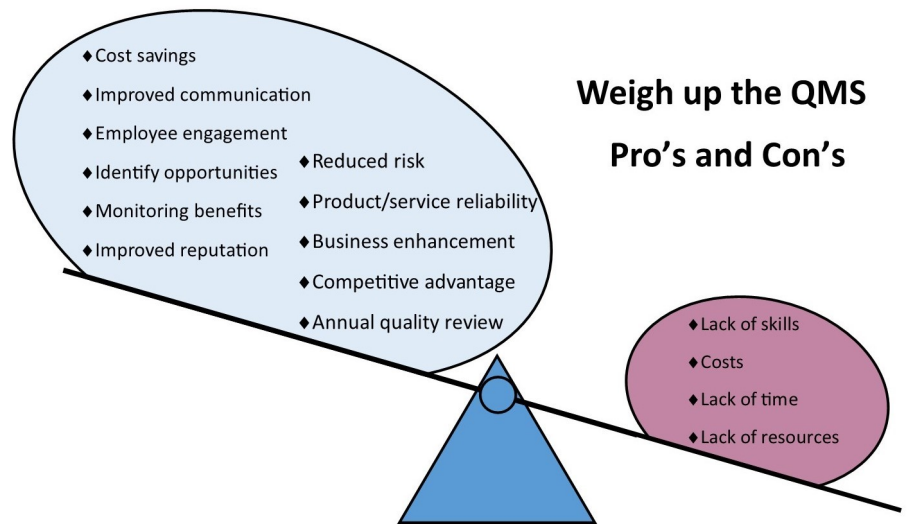


Introduction

The ISO 9001:2015 standard is used to help organisations to integrate a Quality Management System (QMS) within their business processes and operations. The standard applies to organisations of all sizes and sectors as it is bespoke to each individual organisation.

A QMS provides a structured approach to managing production quality performance and improving business efficiency. Integrating a QMS into your business allows you to fully review all business processes and identify opportunities for improvement.



A QMS is a process based approach looking at inputs, processes and outputs for the organisation. It will look at what your business needs to operate, what the business activities / operations are and what your final products and /or services are. A QMS does not have to be certified to ISO 9001 in order to be effective. A certification provides the 'badge' on your marketing materials that customers will identify and inherently means that yours is a reliable organisation.

What are the business benefits?

- Cost savings — simple **cost saving** activities can be found through analysis of business processes and activities while implementing a QMS
- Better **communication** in all departments and management levels — getting people talking to each other about the business and process improvements
- Leadership involvement **engaging** and motivating other employees
- Identification of **opportunities** for your organisation — a QMS makes you think strategically
- Improved product/service **reliability** through better control of business processes and activities
- Improved organisation **reputation** giving confidence to stakeholders and customers
- Ensuring **compliance** with legislation and other requirements — reducing business risks
- Strategic business aims achieved through integration of quality into **core business management** — the QMS encourages organisations to look at all their processes and make efficiency and quality improvements
- Providing a competitive and financial **advantage**
- Encouraging a better quality performance throughout your **supply chain**
- **Annual assessments** to maintain the high standards achieved with ISO 9001:2015
- Monitoring and measuring of business operations leads to **fact-based** decision making

If you would like more information contact GEP Environmental and speak to one of our consultants